# INVESTIGATION REPORT FOR DIFFERENT PAPER SHADE (FUJI AND AKITA) 515912200

## DIRECT CAUSE METHOD (PROCESS)

W1: Operator picked the item at WIP area and tranfer to gluing process. Getting of the 2nd pallet was not notify by operator that they picked the different paper shade.

W2: Different paper shade occur when the operator picked the wrong shade of paper at WIP area.

Theres no indication at the process travel tag for what type of paper shade used.

### INDIRECT CAUSE METHOD (PROCESS)

W1: At lamination area process travel tag was no indication or remark written on label. Same as die cut process. It is posible to have an issue of wrong picking of raw mats. at WIP area cause of incomplete details to travel tag.





#### PRODUCTION ACTION PLAN

#### **IMMEDIATE ACTION**

- > orient the operator regarding the issue of scratches
- > indicate to process travel tag label the status of the item if it is FUJI or AKITA.



FIJI/AKITA



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